

Privacy Policy

Welcome to the website <https://narative.io>, and any other website, application or service related to this privacy policy (collectively, the "Narative Service"), operated or produced by Be Narative SAS ("Narative").

Narative cares about the privacy of users who visit and use the Narative service (collectively or individually, "You" or "Users") and wishes to share the data that we collect and / or use to provide you the narative service and improve your experience.

By accepting this privacy policy in setting up your Narative account, or using the Narative service, you expressly consent to the information handling practices described in this notice.

This notice discusses the privacy policy that applies to the collection and use of your personal information by Narative (i.e. information that identifies a specific user, such as email address telephone number). It also describes Narative's general practices for handling non-personal information (for example, interests, demographics, and use of services).

1. Information collected by narative

User Provided Information: You may provide Narative with what is commonly referred to as "personal data" in the European Union or "personal information" in the United States (such as your name, email address), your mailing address, phone number, card number and billing information) if you register with narative, or access certain narative content or services, participate in contests or sweepstakes, or use any other way the characteristics and functionalities of the narative service.

"Automatically Collected" Information: When you access the narative service or open one of our emails, we may automatically record certain information using cookies and other types of tracking tools. This "automatically collected" information may include the Internet Protocol address ("IP address"), a unique user ID, device type, device IDs, browser types and language, pages. benchmark and output, type of platform, version of software installed, type of system, content and pages you access on the Narative, number of clicks, time spent on pages, dates and times you visit Narative and other similar information. Depending on the law of your country of residence, your IP address may legally be considered personal information.

Information from Other Sources: We may obtain information, including personal information, from third parties and sources other than the narrative, such as advertisers. We may also obtain information, including personal information, from third parties such as social networks or social networking platforms for which you have explicitly signed into the narrative service (for example, information from YouTube using the YouTube API services, Twitch, Facebook or any other platform with which the narrative service connects).

2. The information we collect from our partners

In order to facilitate your registration, you may link, associate or connect your Narrative account to a service provided by a third party, who may send us information relating to your account on said service. This information is controlled by the service of the third party and depends on the authorizations which you have transmitted to it via the confidentiality settings relating thereto.

- When you register by Facebook Login: your first name, your last name, your photo, your email, your date of birth, your gender and your Facebook id. Optional data may also be transferred to us depending on your choices: your "Friends list" and / or your "Like" mentions.

- When registering via a Google account: your first name, last name and email. We will then ask you to enter your gender and date of birth.

When you access the narrative service through social media or social networks, you authorize narrative to collect, store and use such information and content in accordance with this privacy policy. We may also obtain information from third parties such as social networks or social media platforms regarding your use of these services, including information about your use of the content that you choose to distribute through the narrative service. Please refer to the privacy policy of social media or platforms of social networks you use with Narrative Service (e.g. Google's privacy policy for YouTube). If we combine or associate information from other sources with personal information that we collect through the narrative service, we will treat the combined information as personal information in accordance with this privacy policy.

3. Personal data concerning minors

Narrative's services are intended for people aged 15 and over and are therefore reserved for people who can alone consent to the processing of their personal data.

When a minor is under the age of fifteen, the processing is only lawful if the consent is given jointly by the minor concerned and the holder or holders of parental authority over that minor. Therefore, the registration of a minor under the age of 15 to our services is only permitted if it is subject to the prior authorization of parents or legal representatives.

It is the responsibility of parents to ensure that their children under the age of 15 fill out online forms and communicate personal data only with their prior consent. We reserve the right to request written justification at any time and to delete any account of a user under the age of 15 who does not provide us with said justification within a given period. We will immediately delete any account of a user under the age of 15 upon receipt of a parental request to close.

4. How Narative Uses Information

We use your personal information to operate, maintain and provide the narative service to you and bring you the best experience.

We do not use your email address or other personally identifiable information to send commercial or marketing messages without your consent or except as part of a specific program or functionality for which you will be given the opportunity to accept or refuse.

However, we may use your email address without further consent for non-commercial or administrative purposes (such as notifying you of major service changes or for customer service purposes).

We use both your Personally Identifiable Information and certain non-Personally Identifiable Information (such as anonymous user usage data, cookies, IP addresses, browser type, browse route data, etc.) to improve the quality of narative service and to create new features, promotions, functionalities and services by storing, tracking, analyzing and processing user preferences and trends, as well as user activity and communications.

To facilitate the use of the narative service, we obtain and use the name and broadcast channel key of each platform that you have connected to the narative service.

We may use your logged in account information and applicable permission to perform actions such as, but not limited to: "login", "subscribe", "follow" or "like" only to or on official narative accounts associated with your connected social network, media or social networking platform.

We use cookies and log file information to: monitor aggregate metrics such as total number of visitors, pages viewed, etc. and (e) track your entries, submissions and status in promotions or other activities.

5. Additional policies.

By connecting any account to Narative, you agree to the privacy policies of the relevant media or social network platform:

- YouTube - Google privacy policy, revocation of access
- Facebook - Facebook privacy policy
- Twitch - Twitch Privacy Policy
- Periscope - Periscope Privacy Policy

The above list is for reference only, if you cannot find the media or social media platform you are connected to through Narative in this listing, please visit their website for terms of service and policy. confidentiality.

6. When does Narative share information?

Narative does not share your personal information with other organizations for their own marketing or promotional uses without your prior express consent.

Narative may disclose automatically collected information and other aggregated non-personal information to interested third parties to help those parties understand the use and demographic patterns of certain programs, content, services, advertisements, promotions.

tions or other features of Narative.

We may disclose personal and non-personal information to service providers working on our behalf to: provide website hosting, maintenance and security services; fulfill orders; analyze data and create reports; offer certain features; and assist Narative in improving the service and creating new service features. We require such parties to handle this information in accordance with this Privacy Policy, we allow them to use the information only for the purposes for which it is provided to them, and we require such parties to use necessary privacy measures. Narative may disclose user information if we believe in good faith that such disclosure is necessary to comply with national laws (such as national copyright law) or other laws applicable in the world (for example, in your country of residence); or respond to a court demand, court summons or other government action, or warrant as legally required by the requesting entity.

Narative also reserves the right to disclose user information as we believe in good faith and after making reasonable, appropriate or necessary investigations to take

precautions against narative's liability; protect narative against abusive, fraudulent or illegal use; to investigate and defend against third party claims or allegations in order to protect the security or integrity of the narative service; or to protect the rights, property, or personal safety of Narative, our users, or others. We will notify you of such disclosures if we reasonably believe that we can do so legally and without prejudicing the purpose of the disclosure.

7. Your choices

You can, of course, refuse to submit personally identifiable information to the Narative service. However, the functionality of the service, for authentication purposes, require your registration. The privacy notices of these services govern the use of your personal information associated with them.

You can update or correct your personal profile information and email preferences at any time by visiting your account profile page.

8. How Narative uses cookies

Like many other sites on the Internet, Narative uses cookies, small text files containing a string of alphanumeric characters. Narative uses cookies and collects IP addresses and other automatically collected information in order to better facilitate the services provided to you and to collect aggregated non-personal data for marketing and research purposes. If you accept the cookies used on our site, we may be able to identify your system by reading the cookie stored on your system, but we will not be able to identify you unless you have entered your personal information.

We may also allow third-party companies to serve advertisements and / or collect certain anonymous information from you when you visit our website or use our services.

9. Data security

Narative has strict security measures in place to protect the loss, misuse and alteration of information under our control. We use secure technology, privacy controls and employee access restrictions to protect your information. While we take precautions to protect sensitive information transmitted online, we also protect your information offline. Only employees who need this information to perform a specific job, such as billing or customer service, have access to personally identifiable information. The computers / services in which we store personally identifiable information are kept in a secure environment.

Please note that although we continually strive to implement safeguards to protect your personal information, the very nature of the Internet makes it impossible to

guarantee the security of any data transmitted. Narrative cannot guarantee that the information cannot be consulted, disclosed, modified or destroyed by a violation of our physical, technical or management guarantees.

10. Delete account data

If you want to delete all data associated with your account, send us an email with a request on contact@narrative.io. This action is irreversible.

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